

PRIVATE AND CONFIDENTIAL

REPORT NUMBER : 02

12 APRIL 2010

REPORT FOR THE PERIOD 03/04/2010 TO 09/04/2010

01.00 CRIMINAL ACTIVITIES

- 01.01 At 09h05 on Wednesday 31/03/10 *** (** security guard) discovered *** (permit ****), *** (permit no. ****) and *** (permit ****) all **** SODAS working without a supervisor on flight SA***. It is believed that two bags were opened, XH*** and XH*** but it is not known whether the SODAS opened the bags or they were opened from the destination they originated from.
- 01.02 On Wednesday 31/03/10 it was noted that *** permit ****, *** permit **** and *** permit **** (SODAS) were packing bags by the door and it was not clear what they were doing inside the aircraft. *** was asked what was going on and he said that if they find something (to steal) they would give *** a share. It is believed on this flight SA*** to Durban there was one bag (EK****) opened but it is not known whether anything was stolen out of it.
- 01.03 At 10h00 on Thursday 01/04/10 *** (** security guard) was overheard telling *** (** security guard) that he allowed the SODAS from *** to steal items like cellphones, jewellery and other valuables out of passengers' bags and they paid him R150. *** did not divulge any details about the flight or the names of the SODAS involved.
- 01.04 At 11h00 on Thursday 01/04/10 an *** security guard (name not mentioned) was overheard asking SODAS who were loading an *** flight where the Ipod they stole was and they gave *** (** security guard) R50 to share with the *** guard. The SODAS are believed to have promised to give them more money when they sold the Ipod (MP3 player) they had stolen.
- 01.05 At 12h00 on Thursday 01/04/10 *** (** security guard) was overheard saying that yesterday he stole a cellphone out of a passenger's bag but he did not mention any details about the flight etc.
- 01.06 At 13h45 on Thursday 01/04/10 *** (** security guard) was overheard telling *** that he had already spent R100 out of the R150 he had been given to buy a Bafana Bafana T-shirt which a SODA had stolen out of a passenger's bag.
- 01.07 At 17h37 on Saturday 03/04/10 *** (SODA permit **) was overheard asking *** (** security guard) whether they could steal from flight SA*** from Namibia and he told them not to

- open any of the bags. There was a *** S** security guard present at the time and no bags were opened.
- 01.08 At 19h02 on Saturday 03/04/10 it was noted that three bags on flight JE*** from Cape Town had been opened (bag nos. ***, *** and one without a tag). The discovery was reported to the controller.
- 01.09 At 14h45 on Sunday 04/04/10 *** (** security guard) was supposed to work on flight SA** from Cape Town which was on Charlie * but he asked *** to take his place. When *** arrived *** (SODA supervisor permit ***) asked him where *** was and ***'s response was that he did not know. *** went on to say that *** had got him arrested after SODAS stole two cellphones and they did not pay *** his share. It is not known when this incident took place.
- 01.10 On Sunday 04/04/10 at 18h20 a *** security guard (name not known yet) was overheard telling *** that flight SA*** from Gaborone (which *** had been doing) had some cellphones which had been stolen on the flight but the flight came with 7 bags, all of which were closed and no SODAS opened the bags.
- 01.11 On Sunday 04/04/10 at 20h30 *** (** security guard) was overheard telling *** (** guard) that he had a camera that he had stolen and it was already outside. He added that he was going to show *** how to smuggle stolen items out of the airport but he did not go into any details.
- 02.00 LABOUR MATTERS**
- 02.01 On Wednesday 31/03/10 at 13h45 it was reported that the majority of the *** security guards were complaining that they had been robbed with their salaries as some of them worked overtime and were not paid for it. They were saying that they should go and see MR *** (** security guard manager) as a group because if they went individually, he would think that they were not serious. Some of them were also saying that they were not going to work but they would leave the flights unattended until the matter was resolved. The names of the security guards who were unhappy were not mentioned.
- 02.02 On Thursday 01/04/10 at 04h45 the staff were overheard telling the lady who worked as a controller that the time on the clocking machine was wrong as it said it was 02h30 and suggested that she tell *** (manager) there was a problem so that he would not rob them of their wages at the end of the month.
- 03.00 SECURITY ISSUES**
- 03.01 At 13h55 on Saturday 03/04/10 it was reported that there was no security guard posted at the Charlie ** parking bay as the flight was being offloaded.
- 04.00 SUBSTANCE ABUSE**
- 04.01 At 20h00 on Sunday 04/04/10 *** (** security guard) was overheard saying that another *** security guard who was working on Charlie **..** was under the influence and reeked of

alcohol. It is believed that the controller came looking for the guard as there was a flight in his parking bay and he was nowhere to be seen (the security guard whose name is not known yet).

05.00 COMPANY INDEMNITY AND CONDITIONS

05.01 All information, whether written or oral, submitted to the client by this company, is for the client's exclusive use.

05.02 Such information is furnished in good faith and is correct to the best of our knowledge. We cannot however accept liability for any errors or omissions, for the correctness of such information and any action taken by the client based on this information is entirely at the client's risk.

05.03 This information is given in the strictest confidence and shall not be revealed or made accessible to those persons being reported upon or to any other person.

05.04 On occasion, the agent, for whatever reason, may be unable to supply a report. Should this situation occur we will endeavour to obtain intelligence by the use of external sources. This will be done to ensure continuity with the service provided.

05.05 Should you wish to terminate this service we will require two/2 calendar months notice.

05.06 Please note that the company will only keep reports for a period of one month before being destroyed.

05.07 Should the client instruct the service provider, as a result of the information supplied in this report to conduct further investigations, these will be charged out at our standard rates. Should the workforce operative be required to do any additional investigations over and above their normal working hours, an extra charge will be levied of R500-00 per day or part thereof.