

PRIVATE AND CONFIDENTIAL

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REPORT NUMBER : 76**17 JANUARY 2010****REPORT FOR THE PERIOD 09/01/2010 TO 15/01/2010****01.00 CRIMINAL ACTIVITIES**

01.01 On Wednesday 13/01/10 at 10h05 *** (cleaner) was heard telling OUPA (truck driver) that he heard *** (forklift driver) telling *** (machine shop) that they would have a problem stealing boards because management had fired *** (forklift driver). They went on to say that *** had managed to take out the boards very quickly while they got their customer out of the building but now their problem was that *** (forklift driver) was too slow and could be seen while taking the boards out. It was said that *** would try to convince *** (foreman at the machine shop) to re-employ ***.

01.02 On Thursday 14/01/10 at 08h10 *** was overheard telling *** (forklift driver) that he was going to organise some boards that he could make into off cuts and *** suggested that he should make sure he cut into sizes which could be put at the bottom with scrap on top of the boards and given to his Nigerian customers on Monday 18/01/10 when they came to collect. *** would take the boards out with the forklift while *** (factory manager) was in the office and while the director was not around to see what they were doing.

01.03 On Friday 15/01/10 in the changerooms at 07h18 *** (despatch) was heard telling *** (desking area) that management had installed a camera inside the building but it was not working because workers and foremen were stealing despite the camera. He went on to say that the director was marching up and down like the commander of an army but this would not deter the workers from stealing because as soon as he went back to his office, they would steal something out of the factory.

02.00 LABOUR MATTERS

02.01 On Monday 11/01/10 at 07h20 in the changerooms *** (charge hand at despatch) was speaking to other employees. According to him, all charge hands received a bonus but were phoned by *** (factory manager) whilst on holiday and instructed not to tell the other employees. Employees were not happy about this and said the company only cared about the workers who did not work in the factory. *** (desking area) was heard saying that this would result in workers continuing to strike because management were never happy or satisfied with them, they only appeared to be happy with the foremen who were stealing goods from the factory.

- 02.02 At 10h10 at the desking area on Tuesday 12/01/10 *** was heard telling *** (foreman) that the warning management gave workers for late coming was an excuse so that they could fire them. He said that the majority of the workers used the trains to get to work and that at times the trains were running late, which in turn made the workers late.
- 02.03 At 15h01 on Friday 15/01/10 *** (cleaner) was overheard telling *** (machine shop) that management should remove anyone who was unproductive out of his department to help him (JERRY) clean because the factory was too big. He added that on top of this he was still washing cars.
- 03.00 HEALTH AND SAFETY ISSUES**
- 03.01 On Tuesday 12/01/10 at 08h20 at despatch, ***(finisher) was heard telling *** (picker at despatch) that the director had come up with new rules but he forgot to take care of his workers, 20% of whom were ill (TB). It was said that employees were not provided with milk, dust masks or safety goggles for when they were using the welding machine.
- 04.00 COMPANY INDEMNITY AND CONDITIONS**
- 04.01 All information, whether written or oral, submitted to the client by this company, is for the client's exclusive use.
- 04.02 Such information is furnished in good faith and is correct to the best of our knowledge. We cannot however accept liability for any errors or omissions, for the correctness of such information and any action taken by the client based on this information is entirely at the client's risk.
- 04.03 This information is given in the strictest confidence and shall not be revealed or made accessible to those persons being reported upon or to any other person.
- 04.04 On occasion, the agent, for whatever reason, may be unable to supply a report. Should this situation occur we will endeavour to obtain intelligence by the use of external sources. This will be done to ensure continuity with the service provided.
- 04.05 Should you wish to terminate this service we will require two/2 calendar months notice.
- 04.06 Please note that the company will only keep reports for a period of one month before being destroyed.
- 04.07 Should the client instruct the service provider, as a result of the information supplied in this report to conduct further investigations, these will be charged out at our standard rates. Should the workforce operative be required to do any additional investigations over and above their normal working hours, an extra charge will be levied of R500-00 per day or part thereof.